Global Reach. Local Service.

As a Global IT services provider, we stand ready to deliver solutions that meet your business technology needs, wherever they may be.

Synergy is a provider of diverse business technology services. We have been helping businesses large and small to meet their needs since 1995. Today we have offices on five continents and provide a diverse catalog of service offerings and solutions.

Askme-ap@synergyonline.com

Certified Small Business

Vendor Information

Solvent Information Systems, Inc.
dba Synergy Asia Pacific
1050 Bishop Street, Suite 176
Honolulu, Hawaii 96813
United States

GSA
Contract: GS-35-448CA

DUNS: 360691591
CAGE: 46RK7

808.537.5200

Services

SharePoint
- Consulting
- Branding
- Workflow Automation
- Training
- Governance
- Packaged Services

Jive
- Social Strategy
- Internal Collaboration
  External Communities
- Branding
- Governance

Amazon Web Services (AWS)
- Consulting
- Secure Cloud
- Infrastructure Services
- Architectural Design

Customers

DoD
- US Pacific Command (US PACOM)
  US Army Pacific (USARPAC)
- Pearl Harbor Naval Shipyard (PHNSY)

State of Hawaii
- Hawaii State Legislature
- Hawaii State Public Library System
- Hawaii Department of Education

Local Hawaii Government
- City and County of Honolulu
- Honolulu Fire Department

Commercial
- Hawaiian Airlines
- Bank of Hawaii
- Hawaii Medical Services Associated

Non-Profit
- Mediation Center of the Pacific
- Arcadia Community Services

NAICs

541430 Graphic Design Services

541511 Custom Computer Programming Services

541512 Computer Systems Design Services

541519 Other Computer Related Services

541519 Information Technology Value Added Resellers

611420 Computer Training

SharePoint Solutions

Synergy can help you discover the ways SharePoint can help make your business better. We provide SharePoint solutions 360° ranging from strategic design, branding, consulting, business process improvement, implementation, development, governance, capacity planning, and training.

Jive

As a Jive Software consulting partner, Synergy works with customers to increase productivity through the use of internal collaboration portals and external communities. If you already have Jive, but are not sure how to realize maximum business results, we can help with that, too. From Governance and Social Strategy planning to full-on implementations, Synergy can help you get to the next level.

Amazon Web Services (AWS)

As an AWS Consulting Partner, Synergy can help you navigate through the multitude of offered AWS solutions, providing effective alternatives to on-premises infrastructure management. Let our consultants work with you to take advantage of the ever-growing AWS presence by delivering solutions in support of your mission activities.

Experience

City and County of Honolulu/Honolulu Fire Department | Custom Intranet Portal

Project POC: Richard Do
City and County of Honolulu | Department of IT
SOA Branch Manager - Application Division
rdo@honolulu.gov
808.768.7641

The City and County of Honolulu contracted one of Synergy's Hawaii competitors to build a SharePoint 2013 Intranet for the Honolulu Fire Department (HFD). When this firm realized they were unable to fulfill the contract, they contacted Synergy to complete the work and ensure contract deliverables were met. Synergy stepped in and completed several electronic forms with associated workflows that serve to enhance HFD's internal leave request processes.

Upon completion of the initial contract, the City and County requested a continued relationship with Synergy. Upon agreement by our competitor, Synergy signed a contract to provide on-going support and assistance to the Honolulu Fire Department which continue to the present.

Hawaii State Legislature | SharePoint 2013 Architectural Build

Project POC: Lisa Kimura
Senate PMP, Systems Analyst
kimura@capitol.hawaii.gov
808.586.6735

The Hawaii State Legislature purchased licensing for SharePoint Server 2013 and contracted Synergy to design and build the Intranet environment. Synergy met with key stakeholders, primarily in IT, but also across the business, in order to design both the server architecture as well as the key site collections to be put into use internally. Synergy then built the server farm connecting it to the internal environment and staged multiple site collections, ensuring that a complete solution was available for immediate use by the Legislature.

Hawaiian Airlines | Governance and Migration

Project POC: Steve McGovern
Hawaiian Airlines, Manager Corporate Applications, Mobility
steven.mcgovern@hawaiianair.com
808.838.5474

Hawaiian Airlines (HA) made the decision to consolidate multiple versions of SharePoint that were being managed on-premises into a single tenancy in Microsoft's Office 365 (O365) Cloud environment. They enlisted Synergy's help to flush out Governance requirements for the new deployment. Synergy consultants met with stakeholders across the organization to gather a core understanding of operations and to better understand the requirements of the business. The information gathered was assessed and documented as a part of a comprehensive Governance Site (created as a SharePoint site) that serves as the primary location where decision makers can post internal policies and best practices, and where business users can go to understand the organizations expectations and requirements for using SharePoint.

Following the Governance engagement HA enrolled Synergy's continued assistance to plan the upcoming migration. The current environments were reviewed, migration roadblocks were identified and a plan was put into place to move content to the Cloud. Synergy then provided training to key stakeholders ensuring the business had critical understanding of the upgraded environment. Synergy remains active in an advisory capacity ensuring Hawaiian Airlines access to assistance whenever needed.

Bank of Hawaii | Governance and Information Architecture Design

Project POC: Kimberly Huntzinger, PMP
                 Vice President, Bank of Hawaii
                 Kimberly.Huntzinger@boh.com
                 808.694.5560

During the planning stages of a major migration from SharePoint 2007 to SharePoint 2013, the Bank of Hawaii (BOH) wanted to take lessons learned from their own experience of organic growth with 2007 as well as incorporate industry best practices. BOH contracted Synergy, a trusted vendor who had been working with BOH for over 5 years, to assist in the planning process.

Synergy consultants met with stakeholders across the organization in order to capture pain points and lessons learned from the existing 2007 environment as well as goals for the new 2013 environment. The information gathered was reviewed, sifted and documented as a part of a comprehensive Governance Site (created as a SharePoint site) that serves as the primary location where decision makers can post internal policies and best practices, and where business users can go to understand the how's and why's of using SharePoint.

U.S Army Pacific (USARPAC) | On-Going Training and Consulting

Project POCs: MAJ William Nall   MAJ Robert 'Jason' Redmon
                 Knowledge Management Technical Lead   Knowledge Management Officer
                 jakaan@gmail.com   robert.j.redmon.mil@mail.mil
                 808.333.1174   808.438.0796

Over the years, Synergy has served USARPAC in a number of capacities. Most recently, we have provided training to soldiers and civilians, ensuring that they have a core understanding of SharePoint capabilities and how they may leverage that within their command. While funding was available, Synergy held multi-year training contracts ensuring soldiers had continuous access to training. A

In addition to training, Synergy assisted with process improvement across the command by providing custom development services, building a variety of forms and workflows to move many internal processes from paper to electronic systems.

U.S Pacific Command (US PACOM) | Governance and Consulting

Project POCs: James Freitas, J62
                 james.m.freitas@navy.mil
                 808.621.2798

During the planning stages of a migration from SharePoint 2007 to SharePoint 2010, US PACOM contracted Synergy to assist in the planning process including providing Governance recommendations.

Synergy consultants met with stakeholders across the J6 in order to capture pain points and lessons learned from the existing 2007 environment as well as understand goals for the new 2010 environment which would soon be upgraded to 2013. The information gathered was reviewed, sifted and documented as a part of a comprehensive governance plan that served as a blueprint as initiatives moved forward.

Key Personnel

Chris Bayot | Regional Manager, Senior Consultant, Trainer

Chris is the Regional Manager for the Pacific Region including Hawaii. Her diverse professional background includes Developmental Learning Theory and Web User Interface Design with a current specialization in SharePoint technologies. Her love for teaching and technology have come together as she works as both a trainer and consultant for Synergy.

Chris spent more than seven years as a contract Web Designer working on various government and military projects which has prepared her well to assume her current role overseeing the regional business for Synergy in Hawaii and the Pacific. This region includes all US military commands headquartered in the Pacific such as the US Army Pacific, US Air Force Pacific, Pearl Harbor Naval Shipyard, Naval Health Clinic Hawaii. Other clients include the Hawaii State Legislature, James Campbell Company, Hawaiian Airlines and the Bank of Hawaii.

Since the release of MOSS 2007, Chris has become one of the top talents in the area of SharePoint branding and customization, teaching and speaking internationally.

Lenn Higa | Senior Consultant, Developer, Trainer

Lenn has worked in the IT profession throughout his career, primarily as a software developer. Prior to joining Synergy, Lenn worked at Bank of Hawaii, serving in the role of SharePoint Administrator, while also providing SharePoint support to end-users. Duties also consisted of application development responsibilities, as well as a key role in the web site migration to, and ongoing support of, the Windows Azure platform.

As a Senior Solutions Consultant and trainer for Synergy, Lenn has worked tirelessly with customers to provide invaluable solutions that improve the day-to-day operations of the business improving ROI and enabling efficiency. His creative approach to solutions ensures requirements are met and expectations are exceeded. As a trainer, Lenn has been able to educate users on the efficient use of SharePoint and the custom solutions provided.

More information regarding Synergy's management team can be found on our website.

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